

Note: Traineeships are delivered by the Education and Training Boards (ETBs). The decision by an ETB to deliver a traineeship is determined based on the needs identified in collaboration with industry/employers in the sector and local requirements.

Therefore, not all ETBs will offer every traineeship; likewise, elements of a traineeship such as the content, award, duration etc may vary based on the needs identified.

The information below is a sample only; it gives an idea of what this traineeship involves but may not be replicated exactly across ETBs offering this traineeship.

SAMPLE DESCRIPTOR

Business Systems Service Technician Traineeship

The aim of the course is to provide the learners with the skills and related knowledge in electronic servicing and the installation, configuration, maintenance and support of business equipment and networks. To develop learners attitudes, personal effectiveness and job seeking skills to enable them to obtain employment diagnosing, servicing and repairing a broad range of electronic/mechanical equipment while dealing with the customer in a competent and courteous manner.

Typical Certification:	QQI-FE Level 6
Typical Content:	<ul style="list-style-type: none"> Analogue Electronics Business Print Systems Business Systems Networking Career Planning and Job Seeking Skills Customer Care - Business Systems Servicing Digital Electronics - Traineeship Introduction to Computer Literacy Workplace Competence Schedule
Typical Duration:	<p>33 weeks</p> <p>All Traineeships have a minimum of 30% on-the-job learning.</p>
Further information	<p>Details of traineeship programmes currently open for registration are available on www.fetchcourses.ie</p> <p>Further information on traineeship programmes may also be obtained from your local Education and Training Board (ETB) www.etbi.ie/etbs/directory-of-etbs/</p> <p>Some traineeship programmes may not be open for registration at a particular time.</p>